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| **Number** | 16 | |
| Name | Freeze Account | |
| **Summary** | The user’s account is Frozen until an administrator has reviewed | |
| **Priority** | 3 | |
| **Preconditions** | User’s overall rating is under a 3 (out of 5) and has more than 5 rates by different customers / workers | |
| **Postconditions** | User is no longer able to access the account | |
| **Primary Actor** | User | |
| **Secondary Actors** | Server, Other Users, Admins | |
| **Trigger** | Other user gives poor rating | |
| **Main Scenario** | **Step** | **Action** |
|  | 1 | Other user finishes their rating of current user |
|  | 2 | The server calculates the overall rating of the current user |
|  | 3 | The server sets a flag to freeze the account, and the user is no longer able to log in |
| **Extensions** | **Step** | **Branching Action** |
|  | 2a | The user’s rating is over 3 average, or the user has less than 5 overall ratings |
|  | 3a | If the user tries to log in while frozen, they are prompted and informed that the account is under review. |
| **Open Issues** |  | |

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| --- | --- | --- |
| **Number** | 17 | |
| Name | Setting Job Completion | |
| **Summary** | Users confirm that the job is complete and transaction is finalized | |
| **Priority** | 5 | |
| **Preconditions** | Worker and Customer are matched up, and the job has been approved | |
| **Postconditions** | Worker no longer sees Customer’s credentials and information. An option to rate each other has been prompted | |
| **Primary Actor** | Users | |
| **Secondary Actors** | Server, Other Users | |
| **Trigger** | Both user’s click “Job Complete” | |
| **Main Scenario** | **Step** | **Action** |
|  | 1 | Both user’s click “Job Complete” |
|  | 2 | Server removes personal access to the other user’s credentials |
|  | 3 | Rating UseCase is triggered |
| **Extensions** | **Step** | **Branching Action** |
|  | 1a | After one user has selected “Job Complete” the job interaction will auto terminate after 48 hours, in case the other user has neglected selecting the option. |
| **Open Issues** |  | |

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| --- | --- | --- |
| **Number** | 18 | |
| Name | Customer views their own job listings | |
| **Summary** | Displays active jobs by customer | |
| **Priority** | 3 | |
| **Preconditions** | User is logged in and has active jobs | |
| **Postconditions** | UI shows active jobs and descriptions | |
| **Primary Actor** | User | |
| **Secondary Actors** | Server | |
| **Trigger** | User clicks “View Active Jobs” | |
| **Main Scenario** | **Step** | **Action** |
|  | 1 | Customer clicks “View Active Jobs” |
|  | 2 | Server retrieves information about the Customers active jobs and confirms that the customer indeed has active job listing(s) |
|  | 3 | Server display’s UI showing active job listings and their descriptions |
| **Extensions** | **Step** | **Branching Action** |
|  | 2a | User may not have actives. In this case, the server will not return any information, and a page will display instead explaining the user does not have active jobs. |
| **Open Issues** |  | |